

Caroljean Bongo, PsyD LLC

307-760-1871 (cellular)

caroljean@bongopsyd.com

Payment Information

Pre-Surgical Psychological Evaluation For Weight Loss Surgery Candidates

If you are planning on utilizing your health insurance benefits, CRMC staff will forward your insurance information to Dr. Bongo's billing company, NetSource Billing (866-441-1591), at least two business days prior to your appointment to verify your benefits and obtain a preauthorization if necessary.

Cost: The total cost for the evaluation is \$580, unless additional time is required. Most insurance plans are accepted. Dr Bongo is an in-network provider for WinHealth, Blue Cross Blue Shield, Aetna, Cofinity, InterWest Health, LifeSync/Humana, TriCare, Medicare and Wyoming Medicaid. Dr. Bongo's billing company, NetSource Billing, will verify your insurance and obtain preauthorization for payment from your insurance company. NetSource Billing will also bill your insurance carrier on behalf of Dr. Bongo and your insurance carrier will pay Dr. Bongo directly. You will not have to pay for the entire cost of the evaluation upfront unless you chose to not utilize your insurance. In case your insurance carrier does not pay as intended Dr. Bongo does ask for a credit card guarantee of payment for the evaluation. Patients are expected to pay at the time of the evaluation any co-pay or deductible that may be due. For the convenience of her patients Dr. Bongo also accepts credit/debit card payments (Visa, Master Card, and Discover. Please note that American Express cards and Health Savings Account debit cards are not accepted). For those individuals choosing not to use their insurance the cost for the evaluation is reduced to \$300. To take advantage of this savings, payment must be received by cash or check at the time of the evaluation. This saves Dr. Bongo the administrative costs of billing insurance and also allows her immediate payment for her services. If you wish to make payments or pay with Visa, MasterCard, or Discover card at the discounted rate at the time of the evaluation, the charge will be \$325.

No one will be denied services based on their ability to pay. A discounted/sliding fee scale is available for those who qualify. Dr. Bongo will be happy to provide you with the discounted/sliding fee application. Please contact her in advance to obtain the application and have any of your questions answered.

While each insurance company is different, many insurance companies pay for most of the cost and your out of pocket expense will be the amount of your co-pay. Please note this is not a guaranty of what your insurance carrier will pay. Even within insurance companies the payment rates may be different for different policies. NetSource Billing (866-441-1591) should be able to clarify what your insurance company will pay, and give us a good idea of what your out of pocket expense will be. We recommend that you call your insurance provider and ask what your benefits cover for CPT codes 90801 and 96101, and how much of your deductible is met.

I welcome your calls and would be happy to answer any questions you might have regarding your upcoming evaluation.

Caroljean Bongo PsyD